



Become an Accredited Commercial and Civil Mediator

When it comes to resolving disputes, there are no short cuts. South Africa is in need of good mediators for many types of conflicts and disputes, including civil, commercial, employment, workplace, labour/management, medical malpractice, personal injury and community. There is an increasing demand for mediators who are well trained and accredited to locally and internationally recognised standards, particularly since the introduction of the High Court Uniform Rule 41A.

The Commercial Mediator Training offered by Conflict Dynamics will equip you to mediate in most disputes including voluntary mediation court-annexed or directed mediation in terms of the mediation rules for Magistrates Courts and Uniform Rule 41A in the High Courts.

There is only one course available that will equip you to do all of the above - the mediation skills training offered by Conflict Dynamics since 2007.

Why this course?

- The course complies with international accreditation standards of 40 hours training for mediators, and with the **Ministry of Justice and Constitutional Development** norm for the training of mediators.
- The course is accredited by the **Dispute Settlement Accreditation Council of South Africa (DiSAC)**.
- The **International Mediation Institute (IMI)** has approved the Conflict Dynamics' Commercial Mediator Training course as a Certified Mediator Training Programme (CMTP). This means that our training program meets the independent international standards for mediator training and individuals who successfully complete our training program will be recognised as IMI Qualified Mediators.
- Conflict Dynamics has been accredited as a training provider by the **South African Board for People Practices (SABPP)** and this course is accredited by the **Public Service Sector - Education & Training Authority (PSETA)** against unit standard 117848, Conduct mediation in situations that require advanced skills (NQF level 5, 12 credits).
- This course is also recognised by the **South African Institution of Civil Engineering (SAICE)** for the training and accreditation of Amicable Settlement Facilitators.
- The course is recognised by the **Centre for Effective Dispute Resolution (CEDR)** in the United Kingdom as a basis for mediator accreditation with CEDR and is based on their course. Candidates may apply for CEDR assessment and accreditation at an additional fee. For more about CEDR see www.cedr.com
- More than 800 Conflict Dynamics accredited mediators have also acquired CEDR accreditation.
- The mediator accreditation achieved through this course is recognised by the major mediator provider panels in South Africa.
- The course contains South African related case studies and role-plays.
- The course is presented by very experienced South African lead trainers, all of whom are active mediators.
- Participants receive coaching and assessment by very experienced and trained coaches and assessors who each have more than 10 years of experience as mediators.
- There is a 1:4 ratio of coaches to delegates on the course.
- All of the South African mediators listed in **Who's Who International Commercial Mediators** were trained and accredited by Conflict Dynamics.

About the course

The **face-to-face course** consists of **5 full days of tuition**, coaching and assessment, usually spread over a 6-day period. Delegates are coached in the mediation process and skills during the first three days, and assessed over the last two days. There is a day off in-between to reflect and absorb the learning and prepare for the assessments. The course outline can be viewed on our website.

The **online course** consists of **6 full days of tuition**, coaching and assessment, usually spread over a 7-day period. The first three days involve teaching and practice in four 90-minute modules per day. The fourth day involves coaching in three approximately 190-minute modules (this includes roleplay preparation time and one-to-one feedback). The final two days involve assessment and one on one feedback in three approximately 140-minute modules per day (this includes roleplay preparation time and one-to-one feedback).

There are, of course, no guarantees of work for accredited mediators, although as the field grows in South Africa these opportunities are opening up. The topic 'Marketing yourself and a mediator' is addressed on this course and CD Direct provides many opportunities for accredited mediators to find work and to continue to develop their skills.

This is a unique and potentially life-changing opportunity. Places are limited to 12 or 18 delegates, so apply as soon as possible and make a difference in your world.

Dates in 2022 (In person):

- 31 March 1, 2 & 4, 5 April 2022 – in Johannesburg
- 19, 20, 21 & 23, 24 May 2022 – in Durban
- 21, 22, 23 & 25, 26 July 2022 - in Johannesburg
- 13, 14, 15 & 17, 18 October 2022 - in Johannesburg
- 17, 18, 19 & 21, 22 November 2022 – in Cape Town

Dates in 2022 (Online):

- 9, 10, 11 & 14, 15, 16 February 2022
- 21, 22, 23 & 26, 27, 28 September 2022

Cost of course with CD accreditation

- R27,685.75 incl. VAT (R24,074. 57 ex VAT)
- **Early bird discount** of 10% if paid in full 2 months or more before the course commencement date.
Discounted price R24,917.18 incl VAT (R21,667.11 ex VAT)

For this price you get

- course tuition, coaching and assessment;
- a comprehensive course workbook;
- a copy of the recently published book **Commercial Mediation: a User's Guide** by Brand, Steadman and Todd;
- refreshments and meals on the course (if run in person);

- listing on the Conflict Dynamics website when accredited;
- invitations to regular accredited mediator meetings for continuing, professional development;
- thumbnail JPEG logo which you can upload to your website, Facebook page, etc to advertise your accreditation.



Cost of independent CEDR accreditation

- R12,650.00 including VAT (SA residents)
- R11,900.00 excluding VAT (non-SA residents)

Application process

- Contact Craig Hulscher on Tel: (+27 10) 448-8956 or
- E-mail: craig@conflictdynamics.co.za for an application form
- Complete the booking form [HERE](#)